

Quality of information

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Introduction. This paper is aimed to present the concept “Quality of information” in the frame of the General Information Theory (GIT). The development of GIT had started in the period 1977-1980. The first publication on GIT, had been published in 1984 [Markov, 1984]. Further publications on GIT are pointed in [Markov et al, 2007].

Entity. In our examination, we consider *the real world* as a space of *entities*. The entities are built by other entities, connected with *relationships*. The entities and relationships between them form the internal *structure* of the entity they build.

Interaction. Building the relationship between the entities is a result of the *contact* among them. During the contact, one entity *impacts* on the other entity and vice versa. In some cases the opposite impact may not exist, but, in general, the contact may be considered as two mutually opposite impacts which occur in the same time.

The set of contacts between entities forms their *interaction*.

Reflection. During the establishing of the contact, the impact of an entity changes temporally or permanently the internal structure and/or functionality of the impacted entity. In other words, the realization of the relationships between entities changes temporary or permanently their internal structure and/or functionality at one or at few levels.

The change of the structure and/or functionality of the entity, which is due to impact of the other entity we denote with the notion "*reflection*".

The entities of the world interact continuously. It is possible, after one interaction, another may be realized. In this case, the changes received by any entity, during the first interaction, may be reflected by the new entity. This means that the *secondary (transitive) reflection* exists. One special case is the *external transitive self-reflection* where the entity reflects itself as a secondary reflection during any external interaction. Some entities have an opportunity of *internal self-reflection*. The internal self-reflection is possible only for very high levels of organization of the entities, i.e. for entities with very large and complicated structure.

INFOS. Further we will pay attention to complex entities with possibilities for self-reflection.

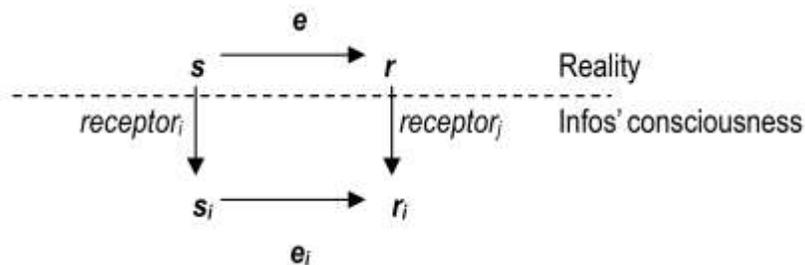
To avoid misunderstandings with concepts Subject, agent, animal, human, society, humanity, living creatures, etc., we use the abstract concept “**INFOS**” to denote every of them as well as all

of the artificial creatures which has features similar to the former ones.

Infos has possibility to reflect the reality via receptors and to operate with received reflections in its memory. The opposite is possible - via effectors Infos has possibility to realize in reality some of its (self-)reflections from its consciousness.

Information and Information Expectation. If the following diagram exists and if it is commutative, then it represents all reflection relations: 1) in reality: entities and their reflections, 2) in consciousness: mental reflections of real or mental entities; 3) between reality and consciousness: perceiving data and creating mental reflections.

In the diagram: 1) in reality: “s” is the source entity and “r” is a reflection in the recipient entity; “e” is a mapping from s in r; 2) in Infos’ consciousness: “s_i” is a reflection of the source entity and “r_i” is a reflection of the reflection of the “s”; “e_i” is a mapping from s_i in r_i.



“s_i” is called “**information expectation**” and “r_i” is called “**information**” about “s” received from the reflection “r”. Commonly, the reflection “r” is called “data” about “s”.

Quality of information. “s_i” and “r_i” may be coincident or different. In the second case, some “distance” between them exists. The nature of the distance may be different in accordance to the kind of reflections. In any case, as this distance is smaller so the information “s_i” is more qualitative. In other words, the “**quality of information**” is the measure of the distance between information expectation and the corresponded information.

Conclusion. This paper was aimed to introduce the concept “quality of information” from point of view of the General Information Theory. Formulas for computing of quantity and quality of information will be given in another paper.

Bibliography

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